



Sept. 18th
SUNDAY

1:35 pm

Red sox vs Kansas City Royals
Baseball game at Fenway Park

4:00pm – 6:00pm

Event registration is open

Sept. 19th
MONDAY

Sept. 20th
TUESDAY

Sept. 21st
WEDNESDAY

8 - 9am

Buffet Breakfast

Early Morning
9 - 10am

Welcoming Remarks

George Epstein, Chairman, The Echo Group

Keynote

Tara Larson

10 - 10:15am

Break

Morning
10:15 - 11:15am

M1A

How Augmented Intelligence Can Reduce Burnout a...

M1B

Roadmap to Recovery- Explore Our Person Centered...

M1C

Form designer training 101

T1A

What do You Want to Get Out of Your EHR: Creating a 5-year...

T1B

Your Data Visually - A Look at Echo's Dashboards

T1C

GRAND Access Network on Demand. The GRAND Model in...

W1ABC

Workshop: Design - A Participatory Event

Mid-Day
11:15 - 12:15pm

M2A

Leveraging Tele-therapy Technology to Improve Access and Outcomes

M2B

Anxiety and SUD - What is the Connection

M2C

Form designer training 201

T2A

The Final Frontier - Preparing Your Neurodiverse Students...

T2B

Advanced Graylog Searching

T2C

So, You Think You Want to Become a CCBHC

W2A

Treatment has Changed - So Has Treatment Planning. Echo's...

W2B

Billing with EchoVantage - Do You Know All the Features

W2C

See What Your Client's Can See. Echo Client Portal and

12:15 - 1:30pm

Lunch

Early Afternoon
1:30 - 2:30pm

M3A

Shalom House Art Program

M3B

Technology Change Management - You are not alone!

M3C

Form designer training 301

T3A

A New Path - Fresh Applications of Virtual Reality in Special...

T3B

CIO/CEO Round Table

T3C

Nifty Forms to Streamline Staff Workflows

Late Afternoon
3 - 4pm

M4A

Building a Behavioral Health Centric Clinically...

M4B

Building a Feedback Informed Electronic Health Record

M4C

Taking Form DesignEHR out in the Real World

T4A

Alerting You to Alerts!

T4B

Increase Community Awareness of Your Agency - For Free

T4C

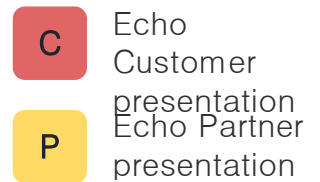
What are the Common Billing Problems - Inquiring...

Evening:

5pm:
Duck Tours & Dinner

6pm:
Bowling & Dinner

Session Details



Monday, Sept. 19th

9:00am

Welcoming Remarks

Join us for a warm welcome and kickoff to Peer to Peer 22!

10:15am

M1A: P C

How Augmented Intelligence Can Reduce Burnout and Improve Care

Presenter: Dror Zaide, Josh Cantwell
Employer: Eleos, Grand Lake

When we digitize behavioral health conversations, we unlock possibility. During this session you will learn about how leading behavioral health organizations are reducing administrative workloads, scaling supervision and unlocking visibility into care quality with Eleos Health, an Echo Group partner.

M1B: C

Roadmap to Recovery— Explore Our Person Centered Recovery Plan

Presenter: Tyler Wilkinson
Employer: Newport

Recovery is the goal of treatment for your clients, but it is also the challenge. Learn about the Newport Recovery Plan that provides the goals and objectives needed to guide their clients on the road to recovery.

M1C:

Form designer training 101

Presenter: Jason Pitzen
Employer: Echo

You want to create your forms but are still a little shaky. This session will assist you in building that first form and your confidence.

11:15am

M2A: P

Leveraging Tele-therapy Technology to Improve Access and Outcomes

Presenter: Jeff Hunter, Jeremy Hume
Employer: Huner Care

Learn how integrated telemedicine solutions can be used to reduce inpatient hospitalization, improve outcomes, and enhance workflow. From screenings, to signature capture, to crisis services, to on-demand telemedicine, learn how to maximize telemedicine technology with integrated EchoVantage solutions.

M2B:

Anxiety and SUD – What is The Connection

Presenter: Suki Norris
Employer: Echo

Suki Norris will present her research on the relationship between anxiety and SUD. Is it a problem just for women, or is it dependent on SES? Come and learn what she found out and why she undertook such research.

M2C:

Form designer training 201

Presenter: Jason Pitzen
Employer: Echo

With a little bit of confidence and the first forms under your belt, what else can you do? You want to learn the next steps in creating interactive forms for your team

Monday, Sept. 19th Continued

1:30pm

M3A: C

Shalom House Art Program

Presenter: Jill Silander, Tenney Swift
Employer: Shalom House

The Shalom House Art Program encourages self-expression through the visual arts for people living with psychiatric disabilities. Our goal is to provide a safe, supportive environment where participants can freely explore and express ideas, learn new skills and discover their strengths and abilities.

M3B: C

Technology Change Management – You are Not Alone!

Presenter: Jonathan Myers
Employer: Mecklenburg County

We can agree that technology changes rapidly and that everyone involved has different needs and perspectives. It is often challenging to know specific required changes, how to prioritize them, their status at any given time, and who is supposed to be working on what. This session provides insights into our successful Technology Change Management process, including examples from our experience utilizing Microsoft Teams to identify, track and oversee Technology Change Management.

M3C:

Form designer training 301

Presenter: Jason Pitzen
Employer: Echo

You are now ready to fly. It is time to learn the power of FormDesignEHR and find out where your forms can go. This is also a chance to ask questions to help you solve your challenges with FormDesignEHR.

3:00pm

M4A: P

Building a Behavioral Health Centric Clinically Integrated Network

Presenter: Chris Thompson
Employer: CCR

Learn the steps to build a Clinically Integrated Network. There are some dos and don'ts that you need to know. There are also data needs and data requirements you should not ignore.

M4B: C

Building a Feedback Informed Electronic Health Record

Presenter: Ashley and Chelsea
Employer: Heritage Behavioral Health

Like many other behavioral healthcare providers in the country, Heritage faces the challenges of "doing more with less," while remaining committed to expanding its services in the community. Learn how clinical and administrative teams worked together to develop a thoughtful plan for transitioning to EV. It started with our shared motto of "the fewer clicks, the better" and developed into a series of workflow meetings that opened up the doors for meaningful discussions.

M4C:

Taking Form DesignEHR out in the Real World

Presenter: Jason Pitzen, Charley Suter
Employer: Spaulding

You have learned FormDesignEHR, from the ground up. Now let's take it out for a drive, and see some creative tools that users have built.

Tuesday, Sept. 20th

9:00am

Keynote:

Tara Larson

10:15am

T1A: **C**

What do You Want to Get Out of Your EHR: Creating a 5-year Road Map

Presenter: Carolyn Spence

Employer: Alexander Youth

In this session, Alexander Youth Network will present their approach to developing an EHR roadmap. The information is presented to help organizations think about what they want out of their system, where they are going, the external influences that may impact the future, and how to cultivate an organization of experimentation and innovation.

11:15am

T2A:

The Final Frontier – Preparing Your Neurodiverse Students for Life After High School

Presenter: Sarah Parsons

Employer: Guest Presenter

For many, the term college readiness means being “smart enough” to do college-level academic work. The reality is that college readiness is a multidimensional construct that includes academic and nonacademic factors. In this session we will discuss college readiness and what it looks like for neurotypical students and its place in the postsecondary transition planning for high school students.

T1B:

Your Data Visually – A Look at Echo’s Dashboards

Presenter: Kelly Stepura

Employer: Echo

Echo's dashboards have changed dramatically from dashboards driven by excel to a real-time look at data. Data can demonstrate and facilitate meaningful results and help you see the choices before making decisions. Join Kelly Stepura, and see what Echo is doing with dashboards.

T2B:

Advanced Greylog Searching

Presenter: Allan Normandin

Employer: Echo

This session will review the audit searching capabilities in EchoVantage and the advanced searching capabilities available through the Graylog interface. We will look at filtering the data on your production or test environments, staff or client, or date.

T1C: **C**

GRAND Access Network on Demand: The GRAND Model in CCBHC Practice

Presenter: Josh Cantwell, Lary Smith

Employer: GRAND Mental Health

Come learn about the study's results, including how Grand reduced inpatient hospitalizations, increased outpatient service utilization, and produced cost savings for GRAND and law enforcement. While serving a predominantly rural community

T2C: **C**

The GRAND Model in CCBHC Practice

Presenter: Lissa James, et al

Employer: GRAND Mental Health

Join a discussion with GRAND Mental Health's management team as they discuss the CCBHC process. Each member of the management team will address the changes to the system required to be successful CCBHC.

Tuesday, Sept. 20th Continued

1:30pm

T3A: **C**

A New Path – Fresh Applications of Virtual Reality in Special Education

Presenter: Charley Suter
Employer: Spaulding

Come discover how Charley Suter, Jen Benjamin, and Spaulding Academy & Family Services are creating custom-made Virtual Reality content to meet the individual needs of special education students! We'll explore the tools and workflow for creating your own custom VR content, and we'll discuss the many innovative and creative ways that this technology can be implemented. A demonstration will be included - there will be VR headsets to try, and if there's time, we might even make our own 360-degree video!

11:15am

T4A: **C**

Alerting You to Alerts

Presenter: Shawn Cornell
Employer: West Central Behavioral Health

Learn how to use alerts to track pending documentation, from treatment plans to required assessments. Learn how to make alerts program-specific. Alerts can even be foundations for reporting. Most importantly, learn how to get your clinical staff to use alerts.

T3B:

CIO/CEO Round Table

Presenter: Allan Normandin
Employer: Echo

Remember the good old days when we used to have CEO or CIO roundtables. Well, we are bringing the roundtable back. Come and sit down with your peers and discuss the challenges you face in 2022 and the solutions you have found. The only requirement is that you join and participate as you see fit.

T4B:

Increase Community Awareness of Your Agency – For Free

Presenter: Matthew Guruge
Employer: Echo-Consultant

In this session, Matthew Guruge, Echo's Sales and Marketing Consultant will go over how you can increase community awareness, create better partnerships and build marketing promotions inexpensively. You'll learn ways to showcase the great work you're doing, create better community relationships and build out your marketing infrastructure. You'll walk with a better understanding of marketing, ready-to-use email and social media templates, and a list of free-to-use marketing tools for your team.

T3C: **C**

Nifty Forms to Streamline Staff Workflows

Presenter: Rachel Bowley, Lucy Putnam
Employer: Community Partners

Community Partners has taken full advantage of the Forms menu in EchoVantage and has built some nifty forms to streamline staff workflows. Add in a touch of automating the creation of EV Messages and you have yourself a recipe for some pretty cool features their clinical staff have happily tossed away their spreadsheets for. Lucy and Rachel will show you some of what they have built and explain how they work.

T4C:

What are the Common Billing Problems – Inquiring Minds Will Learn

Presenter: Kali Zumpfe
Employer: Echo

Support answers many billing questions. Kali will pick the most interesting and bring them to this session, with the responses.

Wednesday, Sept. 21st

10:15am

W1ABC:

Workshop – Design – A Participatory Event

Presenter: Tristan Emerson, Chris McKnight, Travis Soule

Employer: Echo

During the week you will have an opportunity to vote on your three top new features. We will share the winners and begin the design process with Tristan, Chris, and Travis. Learn how we use your ideas in our design process, and then keep an eye out for the new functionality.

11:15am

W2A:

Treatment Has Changed – So Has Treatment Planning Echo's New Outcome-Based Treatment Planning System

Presenter: Kelly Stepura

Employer: Echo

Our new treatment planning system is a comprehensive map of care that seamlessly connects all aspects of a client's care journey. Visually, clinicians and clients can track progress and ensure that they address treatment issues. This innovative system represents a paradigm shift, allowing outcomes to drive treatment through pre-determined logic based on evidence-based practices. Interventions and objectives are suggested based on assessment results to help answer: Is treatment positively impacting outcomes for this client?

W2B:

Billing with EchoVantage, Do You Know All the New Features

Presenter: Kathy Bunker

Employer: Echo

Join Kathy Bunker as she shares the newest developments in EV Billing. From sending Void Requests on the 837P to pausing the waterfall. Kathy will discuss these and other enhancements, and there will be time for questions

W2C:

See What Your Clients Can See: Echo Client Portal and Echo InForms

Presenter: Scott Taylor, Kali Zumpfe

Employer: Echo

Client engagement is the phrase, and the solution is Echo InForms. Get the data you need before the client comes in for services. The information is immediately available to you, whether securely emailed or accessed through the portal. And for the clients who want immediate access to information, from changing appointments to completing forms, the client portal is the solution.